DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
0	None	No error.	This error should never occur. No action required.
1	ISSUE WRITING TO DVD (#1) There has been a problem writing to this DVD. No video has been lost. When ready, press RESET to restart the system and retry writing to the DVD.	This message appears the first time the DV-1 cannot write to a specific physical location on the DVD. This is most likely caused by a defect in the media. The defect may be permanent (some percentage of DVDs are manufactured poorly or the DVD has been damaged in some way), or the defect may be temporary (a particle of dust or debris on the media). If the defect is permanent, an error #2 is likely to follow.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot and retry writing to the DVD. Most of the time, the retry will succeed and the DV-1 will continue to record the remainder of the event to the DVD without any problems.
2	DVD WRITE ERROR (#2) The system cannot write any further to this DVD. Press RESET to restart the system. When the system restarts, Step 1: Wait for the DVD to eject. Step 2: Insert a new DVD. The last chapter will be added to the next DVD. No video will be lost.	This message appears the second time the DV-1 cannot write to a specific physical location on the DVD. This is most likely caused by a permanent defect in the media. Permanent defects are the result of poorly manufactured DVDs or damaged/scratched DVDs. Once this error occurs, the DVD can no longer be written by the DV-1. It must be removed from the system and replaced with a new DVD. All the recordings except the last one should still be on the DVD. The last recording (the one that was being written when the error occurred) will be written to the next (i.e. new) DVD.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot and eject the DVD automatically. Once the DVD ejects, insert a new DVD. The last chapter (the one that was being written when the error occurred) will be written to the new DVD.
3	ISSUE WRITING TO DVD MENU (#3) There has been a problem writing to this DVD. No video has been lost. When ready, press RESET to restart the system and retry writing to the DVD.	This message appears the first time the DV-1 cannot write to a specific physical location (the menu) on the DVD. This is most likely caused by a defect in the media. The defect may be permanent (some percentage of DVDs are manufactured poorly or the DVD has been damaged in some way), or the defect may be temporary (a particle of dust or debris on the media). If the defect is permanent, an error #4 is likely to follow.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot and retry writing to the DVD. Most of the time, the retry will succeed and the DV-1 will continue to record the remainder of the event to the DVD without any problems.
4	DVD WRITE ERROR (#4) This DVD is bad. Press RESET to restart the system. When the system restarts, Step 1: Wait for the DVD to eject. Step 2: Insert a new DVD. The entire disc contents will be rewritten to the new DVD. No video will be lost.	This message appears the second time the DV-1 cannot write to a specific physical location (the menu) on the DVD. This is most likely caused by a permanent defect in the media. Permanent defects are the result of poorly manufactured DVDs or damaged/scratched DVDs. Once this error occurs, the DVD can no longer be written by the DV-1. It must be removed from the system and replaced with a new DVD. Because the error occurred when writing the DVD menu, the DVD is unlikely to play in any DVD player. The entire contents of the DVD will be written to the next (i.e. new) DVD.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot and eject the DVD automatically. Once the DVD ejects, insert a new DVD. Because the error occurred when writing the DVD menu, the DVD is unlikely to play in any DVD player. The entire contents of the DVD will be written to the next (i.e. new) DVD. You may have to wait several hours for the system to rewrite the video to the new DVD.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
5	DVD INVALID (#5) The system cannot write to this DVD. Step 1: Manually eject the DVD. Step 2: Press RESET to restart the system.	This message appears when the DVD drive can no longer identify the media. This occurs when the media is corrupted by 1) the drive 2) software bug 3) electrical noise in the system.	Follow the instructions on the screen. Manually eject the DVD as instructed. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot. Once the system reboots, insert a new DVD. The Invalid DVD is very likely to be playable in your software or hardware player. Try to play the DVD in your DVD player. If the DVD plays, then it can be used like any other DVD, except that it cannot be reused in a DV-1. If the DVD does not play, burn a backup copy of the DVD using the DV-1 as soon as possible.
6	DVD WRITE ERROR (#6) The system cannot write any further to this DVD. Step 1: Manually eject the DVD Step 2: Press RESET to restart the system\n" The last chapter will be added to the next DVD. No video will be lost	This message appears if the DV-1 cannot prepare an area of the DVD for writing. This is most likely caused by a permanent defect in the media. Permanent defects are the result of poorly manufactured DVDs or damaged/scratched DVDs. Once this error occurs, the DVD can no longer be written by the DV-1. It must be removed from the system and replaced with a new DVD.	Follow the instructions on the screen. Manually eject the DVD as instructed. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot. Once the system reboots, insert a new DVD.
7	SYSTEM RESET IS NEEDED (#7) Process <name> has detected a system error. Reboot the system to try again.	This is an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
8	DVD READ ERROR (#8) The system cannot read this DVD. Press Eject to eject the DVD. Insert a new DVD.	This message appears at startup if the system has trouble reading the DVD that is inserted.	Follow the instructions on the screen. Manually eject the DVD as instructed. Video is still be recorded to the hard drive buffer in the system. When the EJECT button is pressed, the DVD should be ejected. In the event it does not, manaully eject the DVD from the system. Insert a new DVD.
10	SYSTEM RESET IS NEEDED (#10) The DVD Drive was startup up when it was out of temperature range. It is now within range. When ready, press RESET to restart the system.	This message appears if the DV-1 is powered up when the temperature of the system is outside the operating range of the DVD Drive (i.e. it is too cold or too hot), and the first attempt to write data the DVD failed. The DVD Drive needs to be reset so that it can be initialized when it is at proper operating temperature.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the RESET button on the screen. Once the RESET button is pressed, the system will reboot. It is a good idea to let the system warm up (or cool down) for a few minutes before resetting to insure that the system is definitely within its operating temperature range.
11	SYSTEM RESET IS NEEDED (#11) Invalid return code from DVDD_DVD_WRITE_REQUEST! Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
21	SYSTEM RESET IS NEEDED (#21) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
22	SYSTEM RESET IS NEEDED (#22) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
23	SYSTEM RESET IS NEEDED (#23) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
24	SYSTEM RESET IS NEEDED (#24) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
25	SYSTEM RESET IS NEEDED (#25) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
26	SYSTEM RESET IS NEEDED (#26) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
27	SYSTEM RESET IS NEEDED (#27) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
28	SYSTEM RESET IS NEEDED (#28) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
29	SYSTEM RESET IS NEEDED (#29) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
30	SYSTEM RESET IS NEEDED (#30) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
31	SYSTEM RESET IS NEEDED (#31) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
32	SYSTEM RESET IS NEEDED (#32) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
33	SYSTEM RESET IS NEEDED (#33) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
34	SYSTEM RESET IS NEEDED (#34) IDM issue with disc (ctl) OR Issue closing disc session Reboot the system to try again.	This message is the result of an error communicating to the DVD drive.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. If this error continues to occur, it may indicate a failure of the DVD drive.
35	SYSTEM RESET IS NEEDED (#35) Unexpected IDM state Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
36	SYSTEM RESET IS NEEDED (#36) IDM issue with disc Reboot the system to try again.	This message is the result of an error communicating to the DVD drive.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. If this error continues to occur, it may indicate a failure of the DVD drive.
40	SYSTEM RESET IS NEEDED (#40) The system has detected an internal communication problem. This may be caused by an bad DVD. Please manually eject the DVD. Reboot the system. If it will not shut down, then detach and re-attach the power cable.	There are multiple processors internal to the DV-1. This message appears when the processors cannot communicate properly for 45 seconds. This is most likely caused by the system trying and retrying to write to a bad DVD.	Follow the instructions on the screen. Manually eject the DVD as instructed. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. If the system powers off, then press POWER ON to restart the system. If the system does not power off within 30 seconds after pressing the POWER OFF button, then disconnect the power cable from the back of the DV-1. The system will automatically power back on when the power cable is reconnected. The ejected DVD is very likely to be playable in your software or hardware DVD player. Try to play the DVD in your DVD player. If the DVD plays, then it can be used like any other DVD. If the DVD does not play, burn a backup copy of the DVD using the DV-1 as soon as possible. Insert a new DVD. The last chapter (the one that was being written when the problem occurred) will be written to the new DVD.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
42	SYSTEM RESET IS NEEDED (#42) Failed to establish communications with the IopMgr application that controls the front panel keyboard and cameras. Reboot the system. If it will not shut down, then detach and re-attach the power cable.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
43	SYSTEM RESET IS NEEDED (#43) Failed to establish communications with the IO Processor that controls the front panel keyboard, cameras, and other I/O facilities. Without the front panel, no operator actions are possible. Reboot the system. If it will not shut down, then detach and re-attach the power cable.	This message is the result of a failed hardware component, the IOP.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. It indicates that there is a hardware problem with your system. If the system continues to generate this error, please contact Customer Service.
44	Process <name> has detected a system error. Failed to write the DVD database. If this error occurs again, the hard drive may need to be formatted to correct the problem. Reboot the system to try again.	This message occurs when the system is trying to write to the archiveX.xml file. There was a failure writing.	Video is still being recorded to the hard drive buffer in the system, but recordings will not work correctly. Reboot the system as instructed as soon as possible. This error should not appear in normal operation of the DV-1. If it continues to occur, there may be a hard drive problem with your system. If the system continues to generate this error, please contact Customer Service.
45	Process <name> has detected a system error. Failed to load the Metadata database. If this error occurs again, the hard drive may need to be formatted to correct the problem. Reboot the system to try again.	This message occurs if the system cannot load the metadata files (metadata1.mtd and metadata2.mtd).	Video is still being recorded to the hard drive buffer in the system, but recordings will not work correctly. Reboot the system as instructed as soon as possible. This error should not appear in normal operation of the DV-1. If it continues to occur, there may be a hard drive problem with your system. If the system continues to generate this error, please contact Customer Service.
50	SYSTEM RESET IS NEEDED (#50) Lost communications with the front panel keyboard. Without the front panel, no operator actions are possible. If the system does not restart, then detach and re-attach the power cable.	This message is the result of a failed hardware component, the front panel.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system. The system should restart automatically. If this is a modular unit, check the cable connections to ensure they are correct. If the system does not restart, detach and re-attach the power cable as instructed. This error should not appear in normal operation of the DV-1. It indicates that there is a hardware problem with your system. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
51	SYSTEM RESET IS NEEDED (#51) Lost communications with the intelligent power board. Without the power board, crash detection is not possible. If the system does not restart, then detach and re-attach the power cable.	This message is the result of a failed hardware component, the Intelligent Power Board	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system. The system should restart automatically. If the system does not restart, detach and re-attach the power cable as instructed. This error should not appear in normal operation of the DV-1. It indicates that there is a hardware problem with your system. If the system continues to generate this error, please contact Customer Service.
60	HARD DRIVE MAINTENANCE (#60) The system could not validate the integrity of the hard drive. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
61	HARD DRIVE MAINTENANCE (#61) The hard drive could not be identified properly. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to identify the hard drive. It is very likely that the hard drive is not connected properly.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. Remove the front panel keypad and verify that the hard drive and DVD drive cables are properly installed into their connectors. This error should not appear in normal operation of the DV-1. It indicates that there is a hardware problem with your system. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
62	HARD DRIVE MAINTENANCE (#62) Could not open a system resource (/proc/mounts). Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
63	HARD DRIVE MAINTENANCE (#63) System resource file (mounts) is not correctly formatted. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
64	HARD DRIVE MAINTENANCE (#64) A system resource could not be accessed, or is configured incorrectly. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
65	HARD DRIVE MAINTENANCE (#65) System could not determine the status of a file system. not be accessed, or is configured incorrectly. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
66	HARD DRIVE MAINTENANCE (#66) System failed to mount the hard drive within the specified time. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
67	HARD DRIVE MAINTENANCE (#67) System failed to mount the hard drive. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
68	HARD DRIVE MAINTENANCE (#68) System failed to unmount the hard drive within the specified time. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
69	HARD DRIVE MAINTENANCE (#69) System failed to unmount the hard drive. Reboot the system to try again. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when the startup diagnostics fail to initialize the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
70	HARD DRIVE MAINTENANCE (#70) Unable to access the working directory on the hard drive. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when startup fails to access the hard drive. It is very likely that the hard drive has been corrupted and needs to be formatted to correct the problem. Formatting causes all video to be lost.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. Once accessed, press CHECK FOR ERRORS. Two tests are run to check the hard drive. These tests take less than 1 minute. If both tests pass, press RESET to restart the system and try again. If the restart fails, then return to the hard drive maintenance screen. If CHECK FOR ERRORS fails to correct the problem, then press QUICK FORMAT on the hard drive maintenance screen. This operation will take about 1 minute. This operation completely erases all files on the hard drive, including configuration information and video files. After completing, press the RESET button to restart the system. The system must then be reconfigured with all your configuration information.
71	HARD DRIVE MAINTENANCE (#71) Failed to initialize archive module.	This message appears when startup fails to access a particular file (archive.xml) on the hard drive that is responsible for information about the video on the hard drive. It is very likely that this file has been corrupted and needs to be regenerated.	A very important file that keeps track of the video that goes onto the DVD has been corrupted. The file needs to be removed and then regenerated as soon as possible so that recordings can once again be made to a DVD. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. The hard drive maintenance screen can also be accessed from the Supervisor menu->Manage DVD and Hard Drive. You will need a supervisor password to access the hard drive maintenance screen in this way. Once accessed, press RESET RECORDING STATE. The system will automatically reboot. The system will lose all knowledge of previous recordings. The video, however, is still on the hard drive and can be retrieved using the Fleet Manager Utility application.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
72	SYSTEM RESET IS NEEDED (#72) Failed to load the DVD database. If this error occurs again, the hard drive may need to be formatted to correct the problem.	This message appears when startup fails to load a particular file (archive.xml) on the hard drive that is responsible for information about the video on the hard drive. It is very likely that this file has been corrupted and needs to be regenerated.	A very important file that keeps track of the video that goes onto the DVD has been corrupted. The file needs to be removed and then regenerated as soon as possible so that recordings can once again be made to a DVD. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. The hard drive maintenance screen can also be accessed from the Supervisor menu->Manage DVD and Hard Drive. You will need a supervisor password to access the hard drive maintenance screen in this way. Once accessed, press RESET RECORDING STATE. The system will automatically reboot. The system will lose all knowledge of previous recordings. The video, however, is still on the hard drive and can be retrieved using the Fleet Manager Utility application.
73	SYSTEM RESET IS NEEDED (#73) Error handling current DVD database.	This message appears when startup fails to load a particular file (current_dvd) on the hard drive that is responsible for information about the video on the hard drive. It is very likely that this file has been corrupted and needs to be regenerated.	A very important file that keeps track of the video that goes onto the DVD has been corrupted. The file needs to be removed and then regenerated as soon as possible so that recordings can once again be made to a DVD. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. The hard drive maintenance screen can also be accessed from the Supervisor menu->Manage DVD and Hard Drive. You will need a supervisor password to access the hard drive maintenance screen in this way. Once accessed, press RESET RECORDING STATE. The system will automatically reboot. The system will lose all knowledge of previous recordings. The video, however, is still on the hard drive and can be retrieved using the Fleet Manager Utility application.
74	SYSTEM RESET IS NEEDED (#74) Failed to initialize the MenuVob module.	This message is the result of an internal software error.	Reboot the system to try again. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
75	SYSTEM RESET IS NEEDED (#75) Failed to initialize the makedvd module.	This message is the result of an internal software error.	Reboot the system to try again. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
76	SYSTEM RESET IS NEEDED (#76) Failed to initialize the ifotools module.	This message is the result of an internal software error.	Reboot the system to try again. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
77	SYSTEM RESET IS NEEDED (#77) Internal DvdDeviceMgr error.	This message is the result of an internal software error.	Reboot the system to try again. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
78	SYSTEM RESET IS NEEDED (#78) Internal DvdDeviceMgr error.	This message is the result of an internal software error.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
79	SYSTEM RESET IS NEEDED (#79) Process <name> has detected a system error: Failed to initialize the recording event module. Reboot the system to try again.	This message occurs if the system cannot load the recording event files.	Video is still being recorded to the hard drive buffer in the system, but recordings will not work correctly. Reboot the system as instructed as soon as possible. This error should not appear in normal operation of the DV-1. If it continues to occur, there may be a hard drive problem with your system. If the system continues to generate this error, please contact Customer Service.
80	SYSTEM RESET IS NEEDED (#80) An unspecified system error occurred while waiting for the <name> application to start. Press REBOOT to try again.	An error occurred while waiting on one of the software applications to start. This error should not occur in normal operation of the system.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
81	SYSTEM RESET IS NEEDED (#81) Failed to open or initialize the video decoder. Reboot the system to try again.	A hardware component (video decoder) failed to initialize properly. This is very likely the result of a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
82	SYSTEM RESET IS NEEDED (#82) An unspecified system error occurred while waiting for the system temperature to reach operating levels. Press REBOOT to try again.	An error occurred while waiting on one of the software applications to start. This error should not occur in normal operation of the system.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
83	SYSTEM RESET IS NEEDED (#83) Failed to start one or more of the secondary applications necessary for system operation. REBOOT the system to try again.	An error occurred while waiting on one of the software applications to start. This error should not occur in normal operation of the system.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
84	SYSTEM RESET IS NEEDED (#84) Failed to set the system timer. Reboot the system to try again.	An error occurred while initializing the software. This error should not occur in normal operation of the system.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
85	SYSTEM RESET IS NEEDED (#85) Video encoder failed to initialize correctly. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the video encoders. It is very likely that there is a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
86	SYSTEM RESET IS NEEDED (#86) System failed to communicate with the video encoder sub-system. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the video encoders. It is very likely that there is a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
87	SYSTEM RESET IS NEEDED (#87) Video encoder failed to start encoding video. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the video encoders. It is very likely that there is a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
88	SYSTEM RESET IS NEEDED (#88) Video encoder failed to create video. Reboot the system to try again.	This message appears when the startup diagnostics fail to initialize the video encoders. It is very likely that there is a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
89	SYSTEM RESET IS NEEDED (#89) Failed to determine a valid ethernet MAC address. Reboot the system to try again.	The system was unable to determine the Ethernet Address which is used to uniquely identify the metadata with the system. It is very likely that there is a hardware failure.	Follow the instructions on the screen. The system did not startup properly, so no video is being recorded to the hard drive and no recordings can be performed by the system. Press POWER OFF, then POWER ON to restart the system. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
90	SYSTEM RESET IS NEEDED (#90) Sequential encoder errors > limit! (resetflag).	This message appears when the video encoders fail during operation. It is very likely that there is a hardware failure.	Reboot the system to try again. This error is likely the result of a hardware failure in the system. If the system continues to generate this error, please contact Customer Service.
91	SYSTEM RESET IS NEEDED (#91) failed to initialize current DVD database module	This message appears when startup fails to initialize a particular file (current_dvd) on the hard drive that is responsible for information about the video on the hard drive. It is very likely that this file has been corrupted and needs to be regenerated.	A very important file that keeps track of the video that goes onto the DVD has been corrupted. The file needs to be removed and then regenerated as soon as possible so that recordings can once again be made to a DVD. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. The hard drive maintenance screen can also be accessed from the Supervisor menu->Manage DVD and Hard Drive. You will need a supervisor password to access the hard drive maintenance screen in this way. Once accessed, press RESET RECORDING STATE. The system will automatically reboot. The system will lose all knowledge of previous recordings. The video, however, is still on the hard drive and can be retrieved using the Fleet Manager Utility application.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
92	SYSTEM RESET IS NEEDED (#92) failed to load current DVD database module	This message appears when startup fails to load a particular file (current_dvd) on the hard drive that is responsible for information about the video on the hard drive. It is very likely that this file has been corrupted and needs to be regenerated.	A very important file that keeps track of the video that goes onto the DVD has been corrupted. The file needs to be removed and then regenerated as soon as possible so that recordings can once again be made to a DVD. Hard drive maintenance must be performed. The hard drive maintenance screen is accessed by pressing the STOP/QUIT button when "Booting..." appears on the screen during startup. You will need the Administrator password to access the hard drive maintenance screen. The hard drive maintenance screen can also be accessed from the Supervisor menu->Manage DVD and Hard Drive. You will need a supervisor password to access the hard drive maintenance screen in this way. Once accessed, press RESET RECORDING STATE. The system will automatically reboot. The system will lose all knowledge of previous recordings. The video, however, is still on the hard drive and can be retrieved using the Fleet Manager Utility application.
95	SYSTEM RESET IS NEEDED (#95) Error (#) finding generating I frame. OR Failed (#) to retrieve last video file from FM	This message appears when the playback application fails.	Reboot the system to try again. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
100	One or more of the internal secondary applications necessary for system operation has failed. SYSTEM RESET IS NEEDED (#100) OR One or more of the internal secondary applications necessary for system operation has failed. If this reoccurs, please eject the DVD as there may be issues with the current DVD. SYSTEM RESET IS NEEDED (#100)	This message will appear when the process listed is no longer responding after a configured amount of time.	An issue was detected due to a module in the system no longer responding. Video may be lost during this time. The system will reboot after 20 seconds. If the message seen is the latter message and continues to occur, there may be a bad DVD. Manually eject the DVD and insert a new DVD. If the system continues to generate this error, please contact Customer Service.
101	SYSTEM RESET IS NEEDED (#101) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
102	SYSTEM RESET IS NEEDED (#102) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
103	SYSTEM RESET IS NEEDED (#103) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
104	SYSTEM RESET IS NEEDED (#104) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
105	SYSTEM RESET IS NEEDED (#105) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
106	SYSTEM RESET IS NEEDED (#106) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
110	SYSTEM RESET IS NEEDED (#110) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
111	SYSTEM RESET IS NEEDED (#111) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
112	SYSTEM RESET IS NEEDED (#112) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
113	SYSTEM RESET IS NEEDED (#113) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
114	SYSTEM RESET IS NEEDED (#114) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
115	SYSTEM RESET IS NEEDED (#115) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
116	SYSTEM RESET IS NEEDED (#116) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
117	SYSTEM RESET IS NEEDED (#117) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
118	SYSTEM RESET IS NEEDED (#118) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
119	SYSTEM RESET IS NEEDED (#119) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
120	SYSTEM RESET IS NEEDED (#120) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
121	SYSTEM RESET IS NEEDED (#121) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
122	SYSTEM RESET IS NEEDED (#122) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
123	SYSTEM RESET IS NEEDED (#123) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
124	SYSTEM RESET IS NEEDED (#124) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
125	SYSTEM RESET IS NEEDED (#125) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
126	SYSTEM RESET IS NEEDED (#126) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
127	SYSTEM RESET IS NEEDED (#127) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
128	SYSTEM RESET IS NEEDED (#128) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
129	SYSTEM RESET IS NEEDED (#129) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
130	SYSTEM RESET IS NEEDED (#130) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
131	SYSTEM RESET IS NEEDED (#131) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
140	SYSTEM RESET IS NEEDED (#140) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
141	SYSTEM RESET IS NEEDED (#141) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
142	SYSTEM RESET IS NEEDED (#142) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.

DV-1 Error List

Error Code	Message	Description	Resolution/Workaround
143	SYSTEM RESET IS NEEDED (#143) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
144	SYSTEM RESET IS NEEDED (#144) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
145	SYSTEM RESET IS NEEDED (#145) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
150	SYSTEM RESET IS NEEDED (#150) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
151	SYSTEM RESET IS NEEDED (#151) Process <name> has detected a system error. Reboot the system to try again.	This message is the result of an internal software error.	Follow the instructions on the screen. Video is still be recorded to the hard drive buffer in the system, so wait until the recording event is complete before pressing the POWER OFF button. Press POWER ON to restart the system. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.
152	SYSTEM RESET IS NEEDED (#152) Invalid version of the Power Board. Old version of the upgrade firmware Replace Power Board	The Power Board firmware is reporting a version less than 1.5. This older version of the Power Board is not compatible with the current mainboard version.	Follow the instructions on the screen. The Power Board is either too old for the current mainboard version or is reporting its version incorrectly. Replace the Power Board with the latest version. This error should not appear in normal operation of the DV-1. If the system continues to generate this error, please contact Customer Service.